

FOREIGN CURRENCY EXCHANGE SERVICES

Al Rostamani

INTERNATIONAL EXCHANGE



Key Fact Statement – Foreign Currency Exchange Services

Al Rostamani International Exchange LLC [ARIE] buys and sells all major currencies at all its branches. These services are available through all locations of Al Rostamani International Exchange branches.

Currency Availability:

Currency availability depends on market demand and local needs.

Cancellations and Refunds:

Once purchased or sold, the cancellation or refund can be done by virtue of a new transaction with the prevailing rates. Customers count cash before leaving the counter, as ARIE isn't responsible for any discrepancies later.

FOREIGN CURRENCY BUY/ SELL	
List of Currencies	Major currencies: USD, EUR, GBP, AUD, CAD, CHF, JPY, NZD. Other currencies: SGD, MYR, LKR, INR, PHP, BDT, NPR, IDR, EGP, MAD, SAR, KWD, QAR, BHD, OMR etc. as per availability/demand in the market.
Exchange Rate	Foreign currency will be exchanged as per the prevailing market rate
Delivery Time	Immediate upon fund acceptance.
Service Charges	Minimum AED 3.00 – Maximum AED 5.00 plus 5% Value Added Tax.



Warning!

Foreign currency bought and sold are as per the prevailing exchange rate at the time of purchase or sell by the customers.



Warning!

Foreign Currency exchange rates are influenced by market conditions and economic factors. Buying & selling of currencies at ARIE depends on the demand & supply.



Warning!

Once purchased or sold, the cancellation or refund can be done by virtue of a new transaction with the prevailing rates.



Warning!

Before you leave the counter, please count your money and get a receipt for the transaction. ARIE and its staff are not responsible for any subsequent claims or shortages. ARIE retains the right to recover any extra money paid to the customer due to mistakes and oversights.



Warning!

ARIE reserves the right to decline any customer request at its sole discretion.



Warning!

The customer understands that this transaction requires immediate implementation and hence the customer agrees to waive the cooling off option for the transaction to occur.



Warning!

Compliance with laws: Customer transactions must follow local, federal, and international laws, as well as regulations from the Central Bank of the UAE. Customers must provide all necessary information and documents according to these rules. If a transaction looks suspicious, any party involved can block it. Customers are responsible for proving the legitimacy of their funds and answering any questions, including providing evidence of the source of the funds. If a payment is delayed or a refund is needed, the customer must handle it with the relevant authorities. ARIE is not responsible in these situations

IMPORTANT NOTICE

- For more details, please visit our website **www.alrostamaniexchange.com**, call **600540004**, or email **ariecrd@alrostamanigroup.ae**.
- For complaints, queries, feedback, or fraud reports, email us at **ariecrd@alrostamanigroup.ae** or visit any of our branches. We'll respond within two working days.
- Service charges are listed on our website and may vary based on the product/service and transaction value.

- ARIE retains the right to amend the terms and conditions to comply with local laws or internal policies. Customers will be informed of any such changes via the website, branch disclosures, or electronic facilities.
- ARIE will provide customers with a minimum of 60 calendar days' notice by updating on the website before changes to the terms and conditions of products/services, including changes to service charges or fees.

CUSTOMER ACKNOWLEDGMENT

I confirm that I have received and understood the Key Facts Statement about my request for foreign currency exchange services. I understand the features, risks, fees, and my rights and obligations as explained in the statement. I agree that ARIE can provide services at their discretion and according to the Exchange's terms and conditions, which may change over time.

Customer Name:

Customer Signature:

Date: _____

Al Rostamani International Exchange LLC
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